
How to prevent browser compatibility issues with SCORM content

Third-party cookies are placed into a user's browser by a website hosted on a domain other than the one they're currently visiting. Just like standard cookies, third-party cookies are used for multiple reasons (e.g., caching user settings and preferences, tracking information, etc.).

To distribute SCORM content, you must configure your browser to accept third-party cookies. Most browsers accept them by default. If your browser doesn't (**i.e., Safari**) or you've already disabled third-party cookies from your settings, you must enable them immediately for SCORM content to load properly.

Here's how to enable third-party cookies in six popular browsers:

A. Mozilla Firefox

1. Click the **menu symbol** and choose **Options**.
2. Go to the **Privacy and Security** tab.
3. In the **History** section, choose **Use custom settings for history** from the **Firefox will** drop-down list.
4. In the **Cookies and Site Data** section, check **Accept cookies and site data from websites**.
5. From the **Accept third-party cookies and site data** drop-down list, choose **Always**.

B. Google Chrome

1. Click the **menu symbol** and choose **Settings**.
2. Scroll to the bottom of the page and click **Advanced**.
3. In the **Privacy and security** section, click **Content settings**.
4. Click **Cookies**.
5. Make sure the **Allow sites to save and read cookie data** switch is on.
6. Click the **Block third-party cookies** switch to turn it off.

C. Internet Explorer

1. Click the **gear symbol** and choose **Internet Options**.
2. Go to the **Privacy** tab.
3. Click **Advanced**.
4. On the **Advanced Privacy Settings** dialog box, check **Override automatic cookie handling**.
5. On the **First-party Cookies** section, check **Accept**.
6. On the **Third-party Cookies** section, check **Accept**.
7. Check **Always allow session cookies**.
8. Click **Ok**.
9. Click **Ok** again and restart the browser.

D. Microsoft Edge

1. Click the **menu symbol** and choose **Settings**.
2. In the **Advanced settings** section, click **View advanced settings**.
3. From the **Cookies** drop-down list, choose **Don't block cookies**.

E. Safari (Mac)

1. Click **Safari** and choose **Preferences**.
2. Go to the **Privacy** tab.
3. In the **Cookies and website data** section, uncheck **Block all cookies**.

Note: Also, make sure that **Prevent cross-site tracking** is unchecked.

F. Safari (iOS)

1. On your iPhone or iPad, click **Settings**.
2. On the left-hand panel, choose **Safari**.
3. In the **Privacy & Security** section, click **Block Cookies**.
4. On the **Cookies and website data** checklist, check **Always allow**.

That's it!

Now you can distribute your SCORM content through your browser without problems.